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Figure 6.1 Example of Service Transition organization and its interfaces Figure 6.2 Organizational interfaces for a Service Transition Figure 6.3 Example of an organization for Service Transition Figure 6.4 Flow of experience Figure 8.1 Steps to improving Service Transition processes | v 01-ITIL Service Transition 21/5/07 12:45 Page v

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ITIL 4 Service Transition. The Service Transition processes described here follow the specifications of ITIL V3, where Service Transition is the third stage in the Service Lifecycle.. ITIL V4 has moved from the Service Lifecycle concept to a more holistic approach that includes key concepts, the Four Dimensions Model and the Service Value System (SVS).

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